

# Case Study

## KhanSaheb Intranet System



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Intranet

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### Background

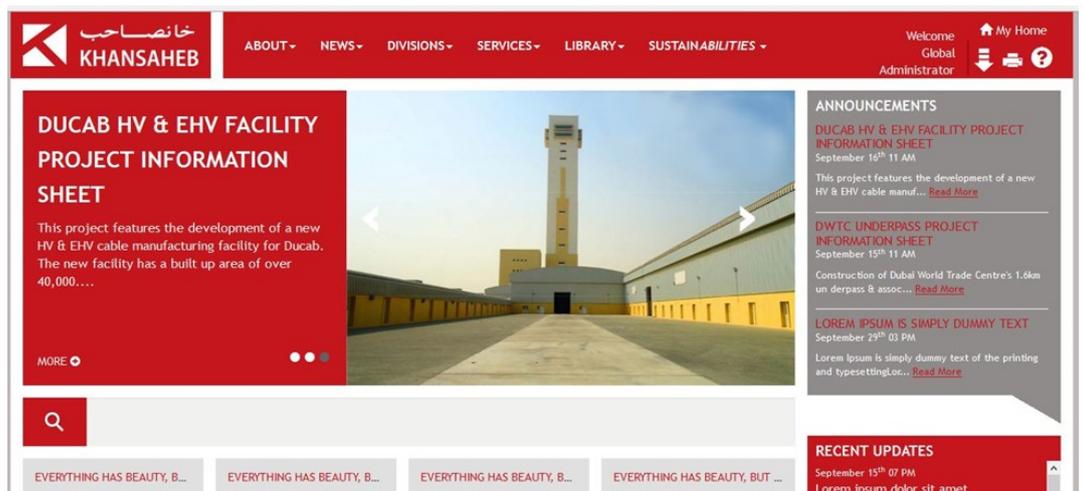
Khansaheb Civil Engineering L.L.C. is the longest standing contractor in the United Arab Emirates (UAE) and have a presence across the entire building and infrastructure sector. It is considered one of the leading Construction and Facility Management companies in UAE.

### Goals

- To create an intranet system that provides a good system architecture and drives usability and efficiency across the business.
- To categorize work processes like managing data including policies, procedures, guidelines, protocols, resources, corporate documents, branding, etc., while it should be easy to find information including the ability to provide meta-data for searching.
- Ensure that all members of the team have access to all the required documents to create proper project plans and allow for a smooth flow of information among the team members.
- Provision to have online forms, which includes assistance with communication concerning access to data processed from a database, alert message sending, and form administration.
- Site Statistics: Prompt receipt of information such as Number of Hits, Pages Viewed, Areas Visited, Users Visited, Users not Visited, By User Group, and by Date Range.

### Challenges

- The biggest challenge was to subscribe to information/data/groups, such as RSS feeds or automatically alerting subscribers to any changes.
- Automatic synchronization of active directory users.
- Designing multi-level approvals documents like project plan/resource plan as per the customer's requirement.



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## Solutions

- A custom scheduler was created using Kentico's available schedule module to address the issue of automated active directory import at regular intervals.
- The implementation of different workflows for different types of documents.

## Results

The installation was successful and currently more than 1.2K users are using this system. Integration with Active Directory was very efficient, and new user data is seamlessly integrated with the Kentico directory.

Everyone welcomed the implementation of different workflows, and it saves a lot of time in the approval and decision process.

Apart from data collaboration and synchronization, it also helped in communication, innovation, cost effectiveness, and is secured efficiently with multi-level access.

## Key criteria for selecting Kentico

- It contains almost all of the required functionality as in the scope document
- Scalability in performance for all members of the organization
- Centralized authorization with workflow manager
- Audit log for all transactions
- Managing documents within the website using the document library was much easier
- Managing projects and tasks within the intranet helps a lot