



CJINI

i3 Digital

GOVERNMENT
LAW

Background

CJI is an independent statutory inspectorate with responsibility for inspecting all aspects of the criminal justice system, apart from the judiciary, in Northern Ireland. It also inspects a number of other agencies and organisations that link into the criminal justice system.

It endeavours, through its work, to secure improvement and promote greater co-operation between the various statutory and voluntary organisations to provide a better justice system for the whole community in Northern Ireland.

CJI is also one of four designated organisations in Northern Ireland involved with the National Preventive Mechanism (NPM), which ensures the rights of those in places of detention such as prisons and police custody.

Goals

Their overall objectives were to modernise the existing CJINI website with a new responsive, clear, concise, and engaging design, which would reposition content to allow optimal viewing on any size of device. The redeveloped website had the following key requirements:

- Full-width image banners
- Visible contact number on the homepage
- Restructure and design of website header and footer
- Restructure of homepage
- Enhanced accessibility
- Restructure menus
- Cut down on clutter on the homepage
- A more prominent website search function
- Restructure of inspection reports page

Challenges

As part of the brief, the website needed to be redesigned for responsiveness, streamlined to ensure ease of navigation through the website for visitors, and needed to have cross-device platform accessibility, all whilst working within a very limited budget and thus a tight timeline.

Solution

i3 Digital completed the responsive redesign of the CJINI's website by developing a responsive website on the Kentico CMS platform. i3 Digital worked closely with CJINI to ensure that they populated the new site with user-focussed content, enhanced by excellent photography and key functionality to support their inspection report publications. CJINI entered



INSPECTIONS

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Organisational Action Plans

In this section you will find copies of the various organisational action plans provided/submitted to Criminal Justice Inspection by the various organisations/agencies in response to its inspection reports.

CJI encourages each agency to draw up an action plan detailing how it intends to address the recommendations made by the Inspectorate as a result of its inspection.

Where an action plan is produced, CJI will use it to help assess and measure progress against the recommendations when it returns to review the inspection topic one to two years after the initial inspection is completed.

Maghaberry Prison - Action Plan - 03 January 2017

Maghaberry Prison - Action Plan
View PDF

Safety of Prisoners - Action Plan - 23 October 2014

Safety of Prisoners - Action Plan
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Northern Ireland Legal Services Commission (NILSC) - 26 September 2014

Action Plan
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Public Prosecution Service Corporate Governance Action Plan - 23 October 2013

Action Plan
View PDF

The use of early guilty pleas in the criminal justice system in Northern Ireland - 29 May 2013

Action Plan
View PDF

PBNI Community Supervision Organisational Action Plan - 20 May 2013

Action Plan
View PDF

Roe House Maghaberry Prison - 08 March 2012

Action Plan
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Woodlands Justice Juvenile Centre - 22 December 2011

Action Plan
View PDF

Legal Services - 26 September 2011

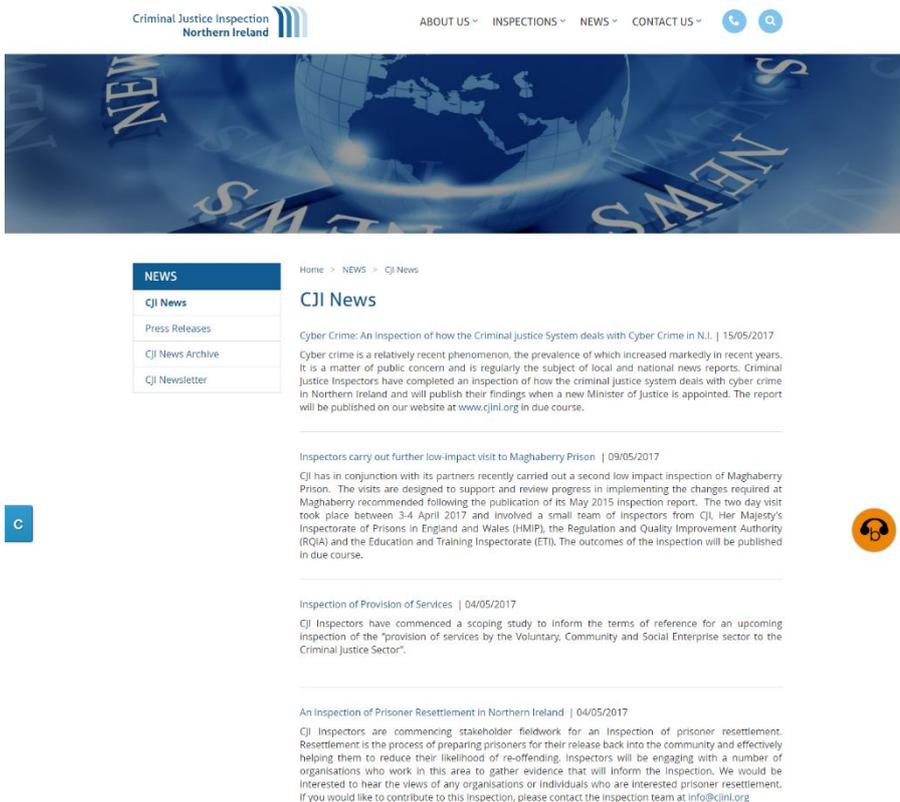
Action Plan
View PDF



into the project with a number of their own specific ideas on the look and feel they wanted, which helped quicken the process. Web parts and widgets were used to build up the page templates and Kentico Forms were used to provide a contact form. Kentico Smart Search was implemented as the site search. The website is hosted by i3 Digital, who also provide ongoing support and training for the site and the Kentico platform.

This project also highlighted i3 Digital's unique ability to work within limited budget constraints and to tight deadlines. Within these constraints, i3 Digital provided a range of services, including:

- Homepage concept was provided—several different options for CJINI to choose which best suited their needs / goals
- Responsive front-end design build
- End-to-end testing
- Exemplar Project and Account Management
- Ongoing provision of Business Class 9-5 SLA for support, help desk provision, and tweaks to the delivered platform



Results

The new website has now given CJINI a more modern, responsive, attractive, user-friendly, and engaging platform. CJINI are now in complete control to easily update content themselves and manage digital marketing assets, such as content modules, including text and images. Visitors to the CJINI site are now able to utilise a more intuitive, easy-to-use contact form, and search function, following the implementation of Kentico's Contact Form and Smart Search.

Key Criteria for Choosing Kentico

CJINI have had previous experience with Kentico and it is their Content Management System of choice due the platform's

- Full responsiveness
- User friendliness/Easy-to-use Content Management capabilities
- Easy-to-use customisation features
- Very rich functionality
- Cost effective license

i3 Digital

i3 Digital is a truly global SME delivering Kentico solutions for blue-chip clients across the USA, Ireland and United Kingdom. i3 Digital began in Belfast in 1997, and was the first partner to bring Kentico to the island of Ireland. It remains Kentico's Number 1 Partner in Ireland, and is globally respected for its Digital Marketing experience and expertise.

It is this reputation and expertise that has aligned the company with some of the world's largest and most reputable organisations, as well as dozens of smaller businesses in various sector types.

As a multi-award winning Kentico partner, i3 Digital is famous for delivering tailored solutions to every single client, fulfilling its commitment to product quality, usability, and longevity across two continents.

i3 Digital has unique experience within travel & tourism, government or public institutions, and a plethora of private sector requirements. Its unique partnership with Kentico means the company delivers truly bespoke and targeted solutions for all organisational needs.

To find out how i3 Digital and Kentico can partner to innovate, integrate and ignite your business, get in touch at any of their global locations.



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