Case Study

Trans Link Systems - extranet

mijntls.translink.nl

Industry
Business Services

Partner
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Background

Trans Link Systems (TLS) is the company behind the OV-chipkaart (Dutch public transport smartcard). TLS is a service partner that contributes to ensure that passengers can travel securely and easily on public transport. This will become even easier in the future. TLS also provides solutions for your mobility requirements. They have extensive in-house technical knowledge and expertise in this area.

Goals

Trans Link Systems asked TrueLime to build a new extranet for its customers. Customers can easily apply for the services of TLS. The extranet has a high level of security, which shows that TLS is a reliable and thorough partner. Authorized users need to be able to quickly find and download their information – the downloaded information should be personalized with a watermark. The TLS website and extranets should get a single sign on to increase transparency and interaction with customers and suppliers. The extranet must be responsive, thus be used optimally on laptop, smartphone, tablet and netbook.

Challenges

The extranet will need to have a high level of security. It must have a responsive design and be suitable for laptops, smartphones, tablets and netbooks. Documents stored on a network drive need to be included in the content tree and in the search results . The content entry environment and production environment should be separated.

Solution

The two-factor authentication uses either forms authentication or AD login and the second level uses a hardware token.

Documents from a network are downloaded using WebDAV, and metadata from the documents are stored in the Kentico database to be included in the search results.

Content is entered in an editor environment and copied to production using the staging features of Kentico.

Personalized PDF documents are generated and include a watermark in the PDF.

The extranet has been delivered in a period of five months.
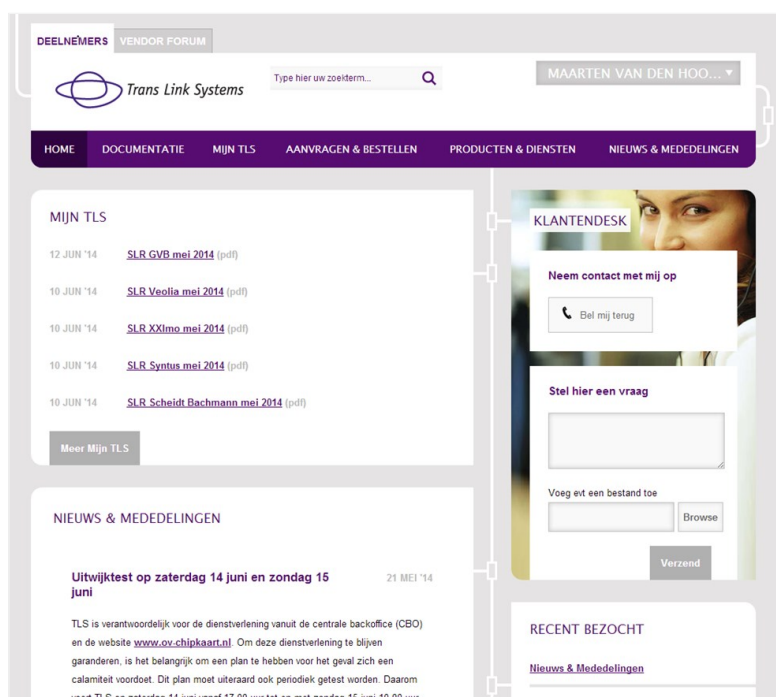
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Results

The bar was set high for the new extranet of Trans Link Systems (TLS), but with the knowledge and expertise of TrueLime in cooperation with TLS itself and Sabre Online internet consultancy, they have met all the requirements. The new extranet combines a fresh design with speed, efficiency and reliability.

The extranet meets all requirements and is very fast. The key to success was that TrueLime worked in an interactive process with clients and partners, always searching for optimal solutions throughout the process.

Key criteria for choosing Kentico

- Kentico CMS features – User-friendly interface for content editors and administrators; scalability, large variety of reusable templates, web parts and widgets, modules and built-in functions.
- Customizable User Interface – Content editors and administrators of Trans Link Systems are able to do their daily work without being dependent on TrueLime.
- Fast and easy website development – A perfect mix of configuration and development to meet the client's needs.